

## Turn Disputes Into Deals: Strategies, Tools and Skills for Negotiating Success April 24, 2014 – TBA Bar Center

**Program Description**: This seminar, in addition to providing legal and ethical updates, will provide the practitioner with insights regarding every aspect of the arbitration process. Key issues such as strategic bargaining issues and effective collaborative negotiations will be discussed in depth.

Program Producer	Jackie Kittrell, Community Mediation Center
	Agenda Total Credit hours: 4.0 General: 1.0 dual
8:30 – 9:00 a.m.	Registration/Welcome
9:00 – 9:30 a.m.	Planned Early Negotiations Jackie Kittrell, Community Mediation Center
9:30 – 10:30 a.m.	Negotiation Principles John Blankenship, Blankenship & Blankenship
10:30 – 10:45 a.m.	BREAK
10:45 – 11:30 a.m.	Barriers to Negotiations and Techniques For Overcoming Barriers  A review of the tools to overcome strategic, psychological, cognitive, structural and other barriers before and during negotiations.  Stephen L. Shields, Jackson, Shields, Yeiser & Holt
11:45 – 1:00 p.m.	Lunch (on your own)
1:00 – 1:30 p.m.	Effective Collaborative Negotiations Becky Jacobs, University of Tennessee College of Law
1:30 – 2:00 p.m.	Demonstration Becky Jacobs, University of Tennessee College of Law
2:00 – 2:45 p.m.	Panel Discussion on Strategic Bargaining Issues Becky Jacobs, University of Tennessee College of Law Leigh Ann Roberts, Papa & Roberts, PLLC

Stephen L. Shields, Jackson, Shields, Yeiser & Holt

2:45 – 3:00 p.m. **BREAK** 

3:00 – 4:00 p.m. **Negotiation Ethics** 

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